Warranty Conditions – Boring Collection

Drawn up to confirm the warranty agreements between Boring Collection, established in Amsterdam, hereinafter referred to as "Boring Collection", and its counterparty, hereinafter referred to as "the Client".

Article 1 – Scope

1.1 These warranty conditions apply to all products supplied by Boring Collection within the European Economic Area.

1.2 The warranty applies only to the first owner of the product and is non-transferable without presentation of the original invoice.

Article 2 – Warranty Period and Coverage

2.1 All standard Boring Collection products are covered by a warranty period of 24 months from the date of delivery.

2.2 An extended warranty period of five years may be provided upon request.

2.3 The warranty covers only material and manufacturing defects of structural components, surfaces, and mechanical parts.

2.4 The warranty applies only to products that have been used and maintained normally, in accordance with Boring Collection's instructions.

2.5 The original invoice serves as proof of purchase and must be presented with any warranty claim.

Article 3 – Electrical Components and Motors

3.1 For motors, lifting columns, and height adjustment systems manufactured by Veyhl (EVO series), a warranty period of five years applies from the date of production.

3.2 This warranty is valid only when used and maintained correctly, without modification or disassembly by third parties.

3.3 The warranty becomes void in the event of improper installation, overloading, moisture damage, or alteration of technical settings.

3.4 In case of a defect, Boring Collection reserves the right to determine whether the part will be repaired, replaced, or credited.

Article 4 – Refurbished Products

4.1 Refurbished products may show signs of prior use that do not affect functionality.

4.2 Refurbished products are covered by a limited warranty period of six months, applicable only to functional defects not caused by prior use or third-party assembly.

4.3 Cosmetic imperfections or colour variations in refurbished products do not entitle the Client to repair or replacement.

Article 5 – Exclusions

5.1 The following situations are excluded from warranty coverage:
– normal wear and discolouration;
– damage caused by misuse, storage, or transport;
– damage caused by incorrect assembly or disassembly;
– damage resulting from insufficient maintenance or aggressive cleaning agents;
– damage caused by moisture, extreme temperatures, or sunlight;
– deviations in colour, structure, or tone of natural materials such as wood, steel, or textiles;
– damage caused by alterations or repairs without written consent from Boring Collection.

5.2 Damage caused by third parties or by use in non-standard conditions (such as public spaces without written agreement) is excluded from warranty coverage.

Article 6 – Warranty Procedure

6.1 Warranty claims must be submitted within the warranty period and accompanied by the original invoice.

6.2 Business clients shall submit warranty claims through the dealer from whom the product was purchased.

6.3 Consumers may submit warranty claims directly to Boring Collection.

6.4 Assessment and handling of the claim shall take place only after written confirmation by Boring Collection or the authorised dealer.

6.5 If the claim is found valid, Boring Collection will, at its discretion, repair, replace, or reimburse the product.

6.6 Any transport or assembly costs resulting from a warranty claim shall be borne by the Client unless otherwise agreed.

Article 7 – Limitation of Liability

7.1 The warranty is limited to the repair or replacement of the product.

7.2 Boring Collection is not liable for consequential damage, business interruption, loss of profit, or any other indirect damage.

7.3 The warranty does not extend to any downtime or replacement costs during repair.

Article 8 – Final Provisions

8.1 These warranty conditions are governed by Dutch law.

8.2 Disputes shall be submitted to the competent court in Amsterdam.

8.3 These warranty conditions supplement the General Terms and Conditions of Boring Collection.

8.4 In case of discrepancies or differences in interpretation between the Dutch and English versions of these warranty conditions, the Dutch version shall prevail.

Established in Amsterdam for all commercial transactions of Boring Collection.