General Terms and Conditions – Boring Collection

Article 1 – Definitions

1.1 In these terms the following definitions apply:
Boring Collection: the trade name of the company established in Amsterdam.
Customer: any natural or legal person purchasing products or services from Boring Collection.
Consumer: a natural person acting outside a trade, business or profession.
Agreement: any arrangement between Boring Collection and the Customer for the supply of products or services.

Article 2 – Applicability

2.1 These terms apply to all offers, agreements, deliveries and invoices issued by Boring Collection.
2.2 Deviations are valid only if agreed in writing.
2.3 The applicability of the Customer's purchase or other terms is expressly excluded unless accepted in writing by Boring Collection.

Article 3 – Offers and formation

3.1 All offers are without obligation unless expressly stated otherwise.
3.2 An Agreement is concluded upon written confirmation by Boring Collection or by actual performance of the order.

Article 4 – Prices and payment

4.1 All prices are exclusive of VAT and transport costs unless expressly stated otherwise.
4.2 For stock deliveries scheduled within four weeks from order, Boring Collection issues an invoice for one hundred percent of the order amount, payable within thirty days after invoice date.
4.3 For deliveries scheduled beyond four weeks from order, Boring Collection issues an invoice for one hundred percent of the order amount, of which fifty percent is payable prior to delivery and fifty percent within fourteen days after delivery.
4.4 Statutory commercial interest is due on late payment. All reasonable collection costs are for the Customer's account.
4.5 Boring Collection may suspend further deliveries until full payment has been received.
4.6 Quotations are valid for thirty days. After that period, Boring Collection may adjust prices in the event of changing market conditions.

Article 5 – Delivery

5.1 Delivery is made to the Customer's warehouse or logistics provider at a ground level unloading point, unless otherwise agreed in writing.
5.2 Internal distribution, placement or transport to upper floors is not included unless otherwise agreed in writing.
5.3 If in stock, delivery takes place within two weeks after order confirmation.
5.4 For larger orders or where products are not in stock, the lead time is a maximum of eight weeks unless otherwise agreed in writing.
5.5 Risk of damage or loss passes at delivery.

Article 6 – Delivery fees and transport materials
6.1 As from 1 January 2026 the following fixed delivery fees apply per shipment, exclusive of VAT:
Up to and including €5,000: €75.
Over €5,000 and up to and including €12,500: €150.
Over €12,500: €250.
6.2 Supplied pallets and transport materials remain the property of Boring Collection unless otherwise agreed in writing.
6.3 Return of pallets or transport materials only takes place by prior arrangement.

Article 7 – Assembly services
7.1 If agreed in writing, Boring Collection may provide assembly on site.
7.2 Assembly fees are €150 for the first desk and €100 for each additional desk.
7.3 Delivery is included in these assembly fees.
7.4 For projects of fifteen or more desks, a specific quotation is required.
7.5 The Customer shall ensure timely and free access to the site, loading and unloading facilities, sufficient work space and safe working conditions.
7.6 If assembly cannot take place due to circumstances on the Customer's side, Boring Collection may charge additional costs or cancel assembly without any obligation to refund.

Article 8 – Retention of title
8.1 All delivered goods remain the property of Boring Collection until all obligations of the Customer have been fulfilled in full.

Article 9 – Inspection, damage and shortages
9.1 The Customer must inspect the delivery immediately upon receipt.
9.2 Visible damage and shortages must be noted on the delivery note before signing or reported in writing within twenty four hours after delivery, with photographic evidence.
9.3 The delivery note must be signed with name and date.

9.4 Where shortages are reported in time, Boring Collection will deliver the missing parts at no charge.
9.5 Late reports may lead to delays and costs that are not recoverable from Boring Collection.

Article 10 – Warranty
10.1 A standard warranty of twenty four months applies to all products.
10.2 An extended warranty term of five years is available on request.
10.3 Refurbished products may show signs of prior use. The Customer accepts the condition upon delivery.
10.4 Claims concerning cosmetic imperfections on refurbished products will not be processed.
10.5 The commercial warranty does not affect any mandatory legal rights of Consumers.

Article 11 – Liability
11.1 Boring Collection is liable only for direct damage up to the amount of the relevant invoice.
11.2 Where applicable, the payout under Boring Collection's liability insurance serves as the maximum.
11.3 Liability for indirect damage is excluded.
11.4 Where performance is carried out by third parties on behalf of Boring Collection, such third party is responsible for correct performance.

Article 12 – Returns and take back
12.1 Returns by business customers are only allowed with prior written consent.
12.2 Return goods must be unused, undamaged and in the original packaging.
12.3 Shipping costs and risk of returns are borne by the Customer.
12.4 Boring Collection may at its own discretion purchase back products for refurbishing.
12.5 Arrangements on buy back and compensation are recorded in writing.
12.6 Return products must be delivered to Boring Collection's warehouse within thirty days after agreement. Transport costs and risk are for the Customer.
12.7 Boring Collection may upgrade returned Boring furniture and may grant an additional discount for returns of old Boring furniture.
12.8 Refurbishment, upgrade and clean and repair services are handled directly by Boring Collection with the end customer unless otherwise agreed in writing with the dealer.
Article 13 – Suspension and termination

13.1 In case of non performance or well founded fear thereof, Boring Collection may suspend or terminate the Agreement without liability for damages.

Article 14 – Consumers
14.1 For Consumers, a withdrawal right of fourteen days applies to online purchases of standard products.
14.2 Custom work and project deliveries are excluded from withdrawal.
14.3 The commercial warranty does not limit the mandatory legal rights of Consumers.
14.4 In case of discrepancies between these terms and mandatory consumer law, the mandatory consumer law prevails.

Article 15 – Privacy
15.1 Boring Collection processes personal data in accordance with applicable laws and regulations.
15.2 The full privacy notice is available at www.boringcollection.com/privacy.

Article 16 – Governing law and jurisdiction
16.1 Dutch law applies to all legal relationships with Boring Collection.
16.2 Disputes will be submitted to the competent court in Amsterdam, without prejudice to any mandatory rights of Consumers.

Article 17 – Final provisions
17.1 If any provision of these terms is void or invalid, the validity of the remaining provisions will not be affected.
17.2 Amendments to these terms are binding only if agreed in writing.
17.3 In case of discrepancies or differences in interpretation between the Dutch and English versions of these General Terms and Conditions, the Dutch version prevails.
Adopted in Amsterdam for all commercial transactions of Boring Collection.